



5-year Limited Warranty

Warranty:

ElementAL sheets manufactured by Solid Surface Acrylics LLC include a **5-year, limited warranty** to the original purchaser from the invoice date.

We will repair or replace, at our discretion, any sheet that is the result of defective material or workmanship on SSA's part, with no cost to the customer.

Claims need to be brought to SSA's attention by **Caragreen**.

No product can be returned without written authorization.

Pictures of the material and/or the return of product (s) will be required so that the quality standards of the product can be examined and the validity of the claim verified.

Who is covered by this warranty:

This Warranty solely addresses work done by the manufacturer.

Claims on any work completed by the fabricator are not covered under this warranty unless it can be proven to be directly inherent to the manufacturer's workmanship or material.

Solid Surface Acrylics LLC will not assume labor charges for any unauthorized field work or repair. Any authorization for field work or repair from SSA must be in writing. Under no conditions shall liability under this warranty exceed the original purchase price of this item.

Claim Results:

Determination will be made **within 2 weeks** upon receiving pictures and product on our site.

If a determination and an agreement are made to reimburse the customer, the total order must be packaged and shipped to the manufacturer **within a 30 day period** or the reimbursement agreement is null and void.

The Customer is responsible for packaging costs and freight expenses and the 30 Day period begins when the determination date is set for reimbursement.

For more information:

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