

ABOUT YOUR ICESTONE SURFACE

IceStone is manufactured without any petrochemicals or resins, making it an environmentally responsible choice for countertops in the home or office. NEW IceStone requires very little maintenance and with sensible care, you can maintain the beauty and quality of your NEW IceStone surface.

CARING FOR YOUR ICESTONE

GENERAL CLEANING

For general cleaning, you can simply use a soft cotton wash cloth and warm water. Use mild dish or hand soap if desired. Brands such as Dawn, Dial, and Palmolive antibacterial dishwashing liquid will work fine.

WIPE UP SPILLS

Spills like wine, mustard, coffee and vinegar should wipe right off with water. If that doesn't completely get rid of the spill, and using a cleaner is desired, dish/hand soap, or household products such as Formula 409, Simple Green, and Pledge multi-surface cleaner will work.

USE TRIVETS AND CUTTING BOARDS

Place a tray under coffee machines, soap, and soap dispensers. Using trivets and cutting boards are recommended not only to help protect the surface, but to protect your knives.



RECOMMENDED PRODUCTS

Cleaning products with a neutral PH balance (or between 5-8 PH) can be used including:

Simple Green All Purpose Cleaner | Formula 409 Daily Cleaner
Pledge Multi-Surface Cleaner | Mr. Clean Multi-Surface Wipes
Seventh Generation All Purpose Cleaner



PRECAUTIONS

Avoid highly acidic and/or oil based cleaners, i.e. hemp oil. High alkaline cleaners (vinegar, bleach, ammonia) can be used for spot cleaning but is not recommended for continual/daily use. Do not use any abrasive pads or cleaners.



REPAIRS

REMOVING TOUGH STAINS

If your NEW IceStone does happen to stain, it can easily be removed. Biokleen Oxygen Bleach Plus or OxyKlenza works best. If using OxyKlenza, mix with water to make a thick paste, cover with a plastic wrap and use painter's tape to hold in place. Let it sit for 24 hours then remove and rinse with clean water.



REMOVING SURFACE MARKS/ETCHING

Etching is caused by acidic liquids that have discolored, dulled, and/or eroded the surface. If your NEW IceStone does etch, you can use Pledge or Tenax Ager to restore your surface.



For further assistance contact IceStone Customer Service: customerservice@icestoneusa.com